



Outcomes and Interventions

The work of the multi-disciplinary Project Guardianship team creates many positive outcomes in the lives of the clients under our care by providing many and varied types of services and interventions

Outcome: Personal Safety	Outcome: Financial Safety	Outcome: Healthy Living / Aging
<p>Services/Interventions:</p> <ul style="list-style-type: none"> • Monthly case manager visits • Arrange transportation • Install safe navigation aids (ramps and safety bars) • Coordinate homecare and healthcare (nurse and doctor visits, medication, medical equipment, food/nutrition) • Purchase food, toiletries, supplies, clothing • Exterminations, deep cleanings, hoarding clean-outs, and repairs • Advocate for renters – landlord/tenant issues, address violations, pay back rent • Homelessness / eviction prevention • Ensure home appliances and furniture in good working condition: bed, mattress, heating, boilers, kitchen equipment, fans, air conditioning, etc. • Prevent and eliminate emotional / physical / sexual abuse • Seek orders of protection and temporary restraining orders • Emergency moves to safer environment • Arrange for home / cellphone / internet access 	<p>Services/Interventions:</p> <ul style="list-style-type: none"> • Reconcile monthly bank statements • Pay bills and prepare budgets for daily living and monthly expenses • Arrange and deliver personal allowance • Marshal and safeguard assets, income and investments • Secure all benefits and entitlements • Negotiate major debts • File personal and/or property taxes, pay tax liens • Prevent and investigate financial exploitation and fraud • Reverse mortgage strategies • Protect personal property • Medicaid planning • File motions to obtain property powers, if necessary <p>For Property-Owning Clients:</p> <hr/> <ul style="list-style-type: none"> • Property maintenance, major repairs • Purchase property insurance • Act as landlord (single / multiple dwellings) - manage rental units, tenants, collect arrears • Evict tenants / remove squatters • Pay utilities and property taxes • Oversee property sales • Avoid foreclosure • Analyze reverse mortgage liens (red-flags of elder fraud) 	<p>Services/Interventions:</p> <ul style="list-style-type: none"> • Oversee homecare and medical care, manage medication • Make major medical decisions and prevent painful and unnecessary procedures and surgeries • Nutritional planning • Secure all public benefits and entitlements • Medicare/Medicaid enrollment • Encourage and arrange for substance abuse and mental health therapy and counseling • Advocate for physical, occupational and speech therapy • Encourage socialization and participation in community day programs and senior centers • Ensure adequate care is provided in nursing homes and institutions • Motion to expand guardian of person powers, if necessary

Please See Reverse Side for More Outcomes



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Outcome: Autonomy	Outcome: Least Restrictive Setting	Outcome: Dying with Dignity
<p>Services/Interventions:</p> <ul style="list-style-type: none"> • Secure access to appropriate housing (apartment, home or assisted living) • Maximize income and benefits • Coordinate client control of finances and choice of health care providers when appropriate • Petition for reduction of guardianship powers, if appropriate • Employment readiness and preparation: coordinate life skills and vocational training • Reduce isolation (home care, day programs, senior centers, social programs, family and friends) • Arrange for home / cellphone / internet access • Manage pet ownership and adequate care • Coordinate travel / vacations / day trips • Identify client’s unique needs and preferences, and provide when possible • Seek language-appropriate services providers (home health aides, doctors, senior centers) 	<p>Services/Interventions:</p> <ul style="list-style-type: none"> • Discharge planning from nursing homes and hospitals to homes, apartments and assisted living facilities • Maintain financial security, budgets, bill-paying, housing and benefits to support client preference for living arrangements • Secure and coordinate homecare and medical care • Analyze Reverse Mortgage options to keep client in their home • Negotiate and pay household debt (Con Edison, etc.) • Maximize opportunities for socialization in the community • Explore language-appropriate facilities and services, as per language and cultural background • Seek services to keep client in least restrictive setting (e.g. Meals-On-Wheels) • Petition for Fair Hearings to address benefit approvals/denials: Medicaid, homecare, SNAP, Section 8 housing, SCRIE/DRIE 	<p>Services/Interventions:</p> <ul style="list-style-type: none"> • Discuss advance directives and client wishes for medical treatments, end-of-life care and funeral plans in advance • Arrange for pre-paid funeral and burial in line with cultural and religious values • Oversee and manage client’s medical conditions and treatment – at home, and in nursing homes and hospitals • 24/7 TGP emergency phone line and client record access • Arrange for hospice care in home or facility • Review end-of-life wishes with family or friends, if necessary • Make end-of-life decisions for the seriously ill (per the Family Health Care Decisions Act / FHCDCA) • Facilitate communication among various medical and ethical care providers for end-of-life care • For the deceased - family notification, funeral and burial plans, religious observance • Locate and execute last will and testament • Obtain death certificate • Arrange for funeral clothes when required